



IT MANAGED SERVICES

Aligning IT Investments with Business Objectives

STREAMLINE YOUR BUSINESS
OPERATIONS AND INCREASE
NETWORK AND SYSTEM
RELIABILITY WITH AN
IT MANAGED SERVICES PLAN

A critical component to any organization is its IT environment. The construction, design and intended use, including hardware and software, make up the foundation on which your business will operate. To remain competitive, your network and systems must support your business goals while remaining secure, reliable and scalable.

Our IT Managed Services offering allows you to focus on your core business, leaving the day-to-day management and support to us. Our network engineers employ a holistic approach to network and system administration enabling us to pinpoint and resolve potential problems before they hinder performance or result in costly downtime for you.

We utilize a comprehensive process that helps us identify the necessary components for an IT Managed Services Plan that will streamline your business operations and increase network and system reliability. We help you choose the amount and type of support you need, which allows you to maintain optimum performance while controlling costs.

Available IT Managed Services

- | | |
|---------------------------------|-----------------------|
| Network design | Security Solutions |
| Network migration | - Intrusion detection |
| System configuration and design | - Data encryption |
| Desktop and Server support | - Asset management |
| Disaster recovery plans | - Anti-virus |
| Hosting Services | |



Assess

Half day analysis performed by a BridgePoint Technologies network engineer to gauge the current state of an IT environment – from the desktop and server to the enterprise.

Plan

Development of a tailored IT Managed Services Plan that draws on findings from the assessment and lays the foundation for an IT Services roadmap that will help align your IT investments with your business objectives.

Execute

Whether you're looking to build a new network or migrate to the latest technology, our team of engineers has extensive experience implementing IT services from a single desktop to enterprise-wide networks.

Maintain

A dedicated BridgePoint Technologies resource(s) assigned to your account is onsite at least once per week ensuring network stability, optimal performance of systems, and installing service and patch updates. Your customized IT Managed Services Plan determines the number of resources and hours per quarter required to support your IT initiatives. At BridgePoint Technologies, we view this as preventative maintenance to ensure the longevity of your systems.

Enhance

We can help you operate at peak performance by integrating the most current Microsoft technologies. Our network engineers offer expert migration solutions to ensure that the latest technology is smoothly integrated into your network and IT environment.

Microsoft®
Small Business
Specialist